DataEmber.

SHIPPING INFORMATION FORM

For your free assessment request

Agree the shipping address and reference with DataEmber before sending your device.

Complete on screen or print. Include this form with the securely packed storage medium.

01 Your contact details

Name / contact person

Company (if applicable)

Email address

Telephone number

Street and house number

Postcode and town/city

Country

Reference / case number (if available)

02 Your storage medium

Type (e.g. HDD, SSD, USB, SD, NAS / RAID)

Capacity (if known)

Manufacturer

Model (if known)

Serial number (if known)

Operating system / system (if known)

Requested priority (optional):

☐ Standard ☐ Express ☐ Emergency ☐ Remote assessment

Timeframe and availability are agreed personally.

03 Failure and important files

What happened? When did the fault begin? Which message is displayed?

Which files/folders matter most? For RAID, specify the drive positions.

Describe only: do not enter passwords or login details.

Switzerland / Liechtenstein: agree shipping and possible charges in advance.

This form records your assessment request. You decide on recovery after receiving the quote.