DataEmber.

Business data loss checklist

Print and prepare for your discussion. This is not a shipping order.

1 Record the failure and contacts

Company / contact / callback number (optional)

When did the failure start? Which work can no longer be completed?

2 Which data is needed first?

Specify folders, applications and the required data version.

Priority	Files / folders / application	Version	Needed by
1			
2			
3			

A requested deadline is not a confirmed completion date.

3 Record the technical state; avoid changes

Device / NAS model / drive count / exact error message

Steps already taken, e.g. drive replacement, rebuild or recovery software

Tested backup available? Which version is missing? Who manages your IT?

With unclear RAID/NAS faults, do not start another rebuild or initialise the pool.
Document drive positions. Agree shipping and any necessary removal beforehand.

4 Check the findings and quote before agreeing

- Are the essential files and required data version covered by the findings?
- What limitations or damaged files are known?
- Which services, costs, delivery method and timeframe are agreed?
- Who handles subsequent data transfer and checks within your application?

Do not enter passwords, recovery keys or confidential files.
If needed, we will agree a suitable secure transfer route.